CULTIVATING COMMUNITY HEALTH

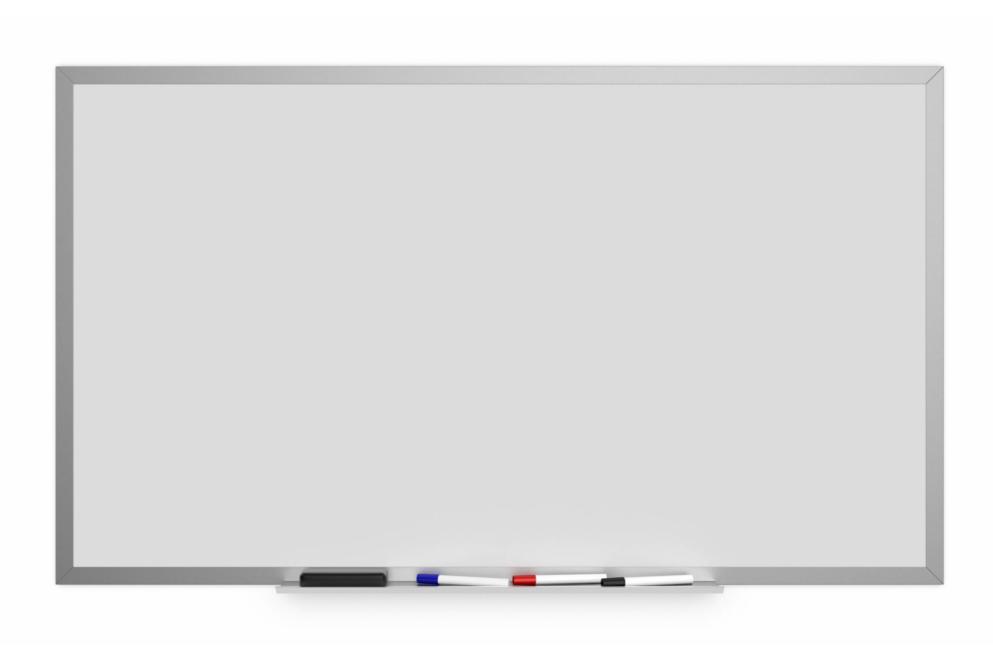
John Yamamoto, Vice President, Community Health and Government Relations,

Kaiser Foundation Hospitals/Health Plan Southern California











KP MISSION:

Kaiser Permanente exists to provide high-quality affordable health care and to improve the health of our members and the communities we serve.

CONVENTIONAL VIEW

By providing high-quality affordable health care We improve the health of our members and community

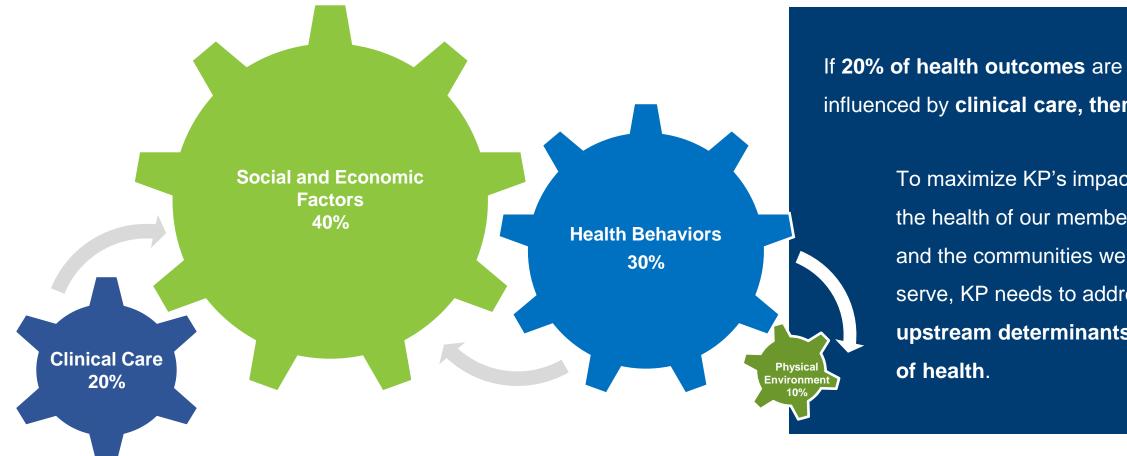
OR

By providing high-quality affordable health care + Community Benefit

We improve the health of our members and community



"A KEEN GRASP OF THE OBVIOUS" – Health is More than Health Care



influenced by clinical care, then... To maximize KP's impact on the health of our members and the communities we serve, KP needs to address upstream determinants of health.





HEAL ZONES

- Anaheim
- Antelope Valley
- Lemon Grove
- Long Beach

- Ontario
- Riverside
- Ventura

COLLECTIVE IMPACT

Upstream determinants of health are too complex for any single organization to effectively address alone.

MAISER PERMANENTE.

Community Health Initiatives



BUILDING THE CAPACITY

of communities

THE SPECTRUM OF PREVENTION

Influencing Policy and Legislation

Changing Organizational Practices

Fostering Coalitions and Networks

Educating Providers

Promoting Community Education

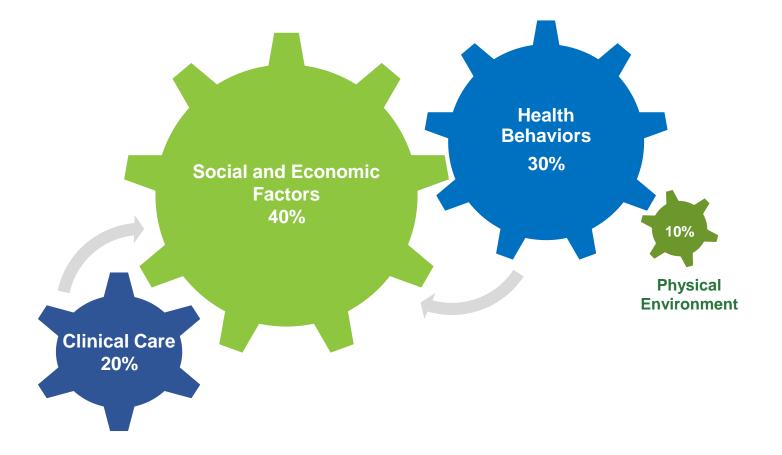
Strengthening Individual Knowledge and Skills



Ontario HEAL ZONE

How does an organization like this... **KFHP** Health Coverage PMG KFH Medical Services Hospital Services KAISER PERMANENTE®





KAISER PERMANENTE

BY EMBRACING THE BROADER ROLE WE CAN PLAY...



Health Care Provider Integrated Health System Multispecialty Medical Group Tax-exempt Hospital System Tax-exempt Health Plan



Environmental Steward Energy Producer Energy Consumer Waste Manager



People and Networks 232,000+ Employees/Physicians 12 Million Members Wide Social Networks



Role Model Person who is admired or who other people aspire to be like



Community Leader Health Care Leader Community Leader Labor Leader Convenor



Economic Engine Purchaser Employer Land Use Developer Investor



Educator & Advisor Knowledge & Expertise Researcher Educator



Community Partner Grantor Donor Volunteers



Communicator Brand Marketer Information Distributor



Public Policy Advocate Influences decision-makers and builds relationships



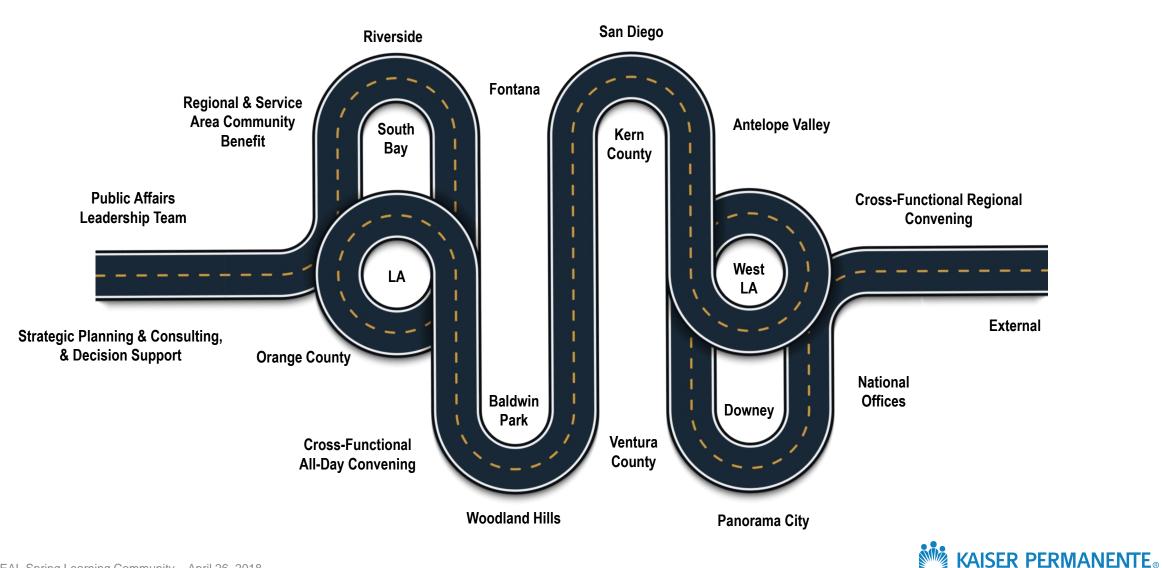
KP MISSION REIMAGINED:

Kaiser Permanente exists to produce better health for the people of our communities. We do this by:

- Providing affordable, comprehensive health coverage and excellent health care services.
- Being a more pervasive and positive influence on the lives of our members and the people of the communities we serve beyond the health care we deliver.
- Promoting a culture of health in our own workforce and our families.
- Focusing collective action on upstream determinants of health and creating shared value for the community and KP.
- Leveraging our **broad array of assets** to invest in the social and economic, as well as physical and mental, health of our communities.
- Enabling all business sectors of Kaiser Permanente, as well as our workforce and members, to contribute to improving the health of our communities.



CULTIVATE "WORLD TOUR": 2014-2018



HOW WILL KP IMPROVE COMMUNITY HEALTH?



Economic Opportunity:

KP CULTIVATEs health upstream by using our influence to promote economic opportunity, development, and security.



Social Support and Community Capacity:

KP CULTIVATEs health upstream by strengthening community capacity, addressing social and nonmedical needs, and facilitating access to resources.



Healthy Behaviors:

KP CULTIVATEs health upstream by using all of our means of influence to promote and enable healthy behavior change.



Livable Sustainable Communities:

KP CULTIVATEs health upstream by adopting policies and practices to protect and improve the natural and built environment, by encouraging others to do the same, and influencing the marketplace.

KAISER PERMANENTE

KENNETH MALLOY HARBOR REGIONAL PARK REVITALIZATION





FOOD RECOVERY AND REDISTRIBUTION

2017 Donation Impact

- 11 hospitals donated
- 4 community partners
- 74,892 lbs (37 tons) of food donated
- 62,410 meals provided
- 42,600 lbs CO2 prevented from harming the atmosphere



KAISER PERMANENTE

BALDWIN HILLS-CRENSHAW MEDICAL OFFICE BUILDING





INNER CITY CAPITAL CONNECTIONS (ICCC)

We cannot fundamentally improve the health of our most disadvantaged communities without focusing on improving the economic conditions.

Partnership with the Initiative for a Competitive Inner City (ICIC):

- Provides training on business fundamentals (core competencies, finance, business plans, HR, marketing, gaining access to equity/debt financing)
- Funds training programs to help selected local small businesses build their capacity.







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QUESTIONS & ANSWERS

A Stande